

# Warranty

## **Syntégra, LLC Limited Warranty**

Syntégra, LLC (hereinafter Syntégra) manufactures its products in a manner to be free from defects. Should any defect of manufacture (in material or workmanship) occur in its products within a period of 60 months after first shipment, Syntégra upon prompt notification and proof to its satisfaction that the product was defective in manufacture for the use intended by Syntégra, will at its option, exchange the product, repair the defect or refund the price charged by Syntégra, FOB factory. The Warranty includes the door assembly as supplied by Syntégra and all mechanical parts. Exceptions to the above:

- All electrical hardware functions shall be warranted for a period of 36 months from date of first shipment.
- Continuous Hinges: Ten (10) years from date of first shipment
- Door closers: Ten (10) years from date of first shipment
- All doors finished with Surfacequest© Architectural Fusions – the Surfacequest© finish shall be warranted for a period of 36 months from date of first shipment.

## **Limitations and exclusions**

This is a limited warranty and is in lieu of all other representations and expressed and implied warranties (including the implied warranties of merchantability and fitness for use) and under no circumstances shall Syntégra be liable for any incidental or consequential damages or losses. This warranty does not cover damages from such causes as abuse, neglect, fire, freight damage or improper storage.

## **How to Obtain Replacement Parts and Service**

The merchandise you have purchased from us has been carefully engineered and manufactured under Syntégra's rigid quality standards and should give many years of satisfactory and dependable operation. However, like all mechanical merchandise, it may require replacement parts or maintenance.

Should there be an instance that a product needs service or parts, contact your local Syntégra dealer, representative or the Syntégra offices at (800) 592-8066.